New Patients
Our promise is that you will receive the best care possible from top doctors and experts in the field, cutting-edge treatment options that cannot be found anywhere else, and the compassion and care you deserve without having to visit multiple medical facilities.

The doctors at Semmes Murphey specialize in brain and spine care. Please allow us to be your trusted source for neurological treatment, neck and back pain, concussions, physical therapy, and so much more.
For over 100 years, Semmes Murphey Clinic has been a leader in the development of treatments and procedures that improve the quality of care for patients with neurological and spine disorders. This continuing leadership has made the Semmes Murphey name instantly recognizable to physicians across the country and world, many of whom refer their patients here for treatment.

We have neurosurgeons, neurologists, physiatrists, neuropsychologists, physical therapists, physician assistants and nurse practitioners to treat patients and help them get their normal back.

Areas of Specialty Include (but are not limited to):

- Alzheimer’s Disease & Memory Disorders
- Aneurysms
- Complex Spine Surgery
- Epilepsy
- Gamma Knife
- Migraines
- Brain Tumors
- Multiple Sclerosis
- Autonomic Services
- Pain Management
- Concussions & Sports Related Injuries
- Parkinson’s Disease
- Pediatric Brain Tumors & Care
- Skull-based Tumors
- Stroke
- Image Guided Surgery
Our staff will work with you to obtain the details we need for your patient records. We will also ask you to fill out a form so your doctor has the necessary information they need to best treat you. This information will include your age, history of family illnesses, and the symptoms you are experiencing. Please be assured that any and all information you provide will be kept confidential.

Please bring the following items to your appointment:

- Any radiology films and CDs (x-rays, CT scans, and MRIs) that pertain to your current problem. *Your appointment may need to be rescheduled without these items.*
- List of current medications
- Current insurance card(s)
- Patients under the age of 18 must be accompanied by a parent or guardian, or must have written permission to treat from a parent or guardian.

To expedite the check-in process, you can also pre-register online at:

[www.semmes-murphey.com/first-visit](http://www.semmes-murphey.com/first-visit)
**APPOINTMENTS**

Semmes Murphey will work to accommodate your schedule when booking your appointment. Please arrive 30 minutes before your appointment time. If you are unable to keep your scheduled appointment, please call as soon as possible to reschedule so we can give that time slot to another patient who needs to see a doctor. Missing appointments without notification and multiple same day cancellations can affect your ability to schedule future appointments and are subject to a $20.00 missed appointment fee.

**PRESCRIPTIONS**

Please have the phone number for your preferred pharmacy available for your medical record. If medication is required as part of your treatment plan, your doctor’s nurse will coordinate prescriptions with your pharmacy.

You may contact your pharmacy directly for prescription refills. If authorization is needed, the pharmacy will contact your doctor’s nurse.

Calls made to our office for refills should be made during regular office hours so we can review your chart. Call Center hours are 8:00 AM to 4:30 PM Monday through Friday. Medication refill requests will be addressed by the end of the following work day. (Requests left Friday, Saturday, or Sunday will be addressed by the end of the day Monday.)
INSURANCE

It is very important that you bring your insurance card(s) to your appointment. As a courtesy, we file your insurance with primary and secondary carriers and follow up with them until payment is received. You will be responsible for the deductible and/or copayment, which are due at the time of service, and any portion not covered by your insurance carrier. The parent or other adult accompanying a patient under the age of 18 will be financially responsible regardless of legal guardianship.

Here is a list of insurance information we will need:

• Type of insurance

• Name of insurance company. Please remember to bring your insurance card with you.

• If Worker’s Compensation, we will need your employer’s phone number. Please notify our office prior to your appointment if you are being seen for a work related injury.

• If your insurance carrier requires a referral, it is your responsibility to obtain it. If you are uncertain if a referral is required, call your insurance company beforehand to confirm if a referral is required. Obtaining a referral is your responsibility and you cannot be seen at Semmes Murphey without it.
When you arrive at Semmes Murphey, you will be placed in the hands of a caring, skilled, and experienced medical team. Our doctors are committed to saving and improving lives, and helping you get your normal back. Experience the Semmes Murphey difference for yourself.

**MEMPHIS, TN**
6325 Humphreys Blvd
Memphis, TN 38120

**JACKSON, TN**
2802D North Highland Ave
Jackson, TN 38305
*Only Dr. Brophy available*

**JACKSON, TN**
*Pediatric patients only*
77 Stonebridge Blvd
Jackson, TN 38305
*Only Dr. Klimo available*

**OXFORD, MS**
2301 S Lamar Blvd, Ste 130
Oxford, MS 38655

**SOUTHAVEN, MS**
391 Southcrest Circle, Ste 205
Southaven, MS 38671

**TUPELO, MS**
*Pediatric patients only*
942 Commonwealth Blvd
Tupelo, MS 38804
*Only Dr. Einhaus available*

**GRENADA, MS**
1300 Sunset Drive, Ste T
Grenada, MS 38901
*Only Dr. Olinger available*

For nearby amenities please see our At Your Service page at
[www.semmes-murphey.com/amenities](http://www.semmes-murphey.com/amenities)
SEMMES MURPHEY CLINIC

Clinic: 901.522.7700
Toll Free: 800.727.0761

APPOINTMENTS

By Phone: 901.522.7700 - option 2
By Fax: 901.259.2034

To book an online appointment, visit our First Visit page:
https://www.semmes-murphey.com/first-visit

For more information visit us online at:
www.semmes-murphey.com