New Patients
THE SEMMES MURPHEY DIFFERENCE

We promise to provide quality care and cutting edge treatment options from top doctors and experts in the field, delivered with the compassion you deserve.

The doctors at Semmes Murphey specialize in brain and spine care. Please allow us to be your trusted source for neurological treatment, neck and back pain, concussions, physical therapy, and so much more.
WHAT WE DO

Semmes Murphey Clinic is a leader in the field, with more than 100 years’ experience developing treatments and procedures to improve care for patients with neurological and spine disorders. The Semmes Murphey name is instantly recognizable to physicians around the world, many of whom choose to refer their patients to us.

Our neurosurgeons, neurologists, physiatrists, neuropsychologists, physical therapists, physician assistants and nurse practitioners are committed to helping patients get their normal back.

Areas of Specialty Include (but are not limited to):

- Alzheimer’s Disease & Memory Disorders
- Aneurysms
- Complex Spine Surgery
- Epilepsy
- Gamma Knife
- Migraines
- Brain Tumors
- Multiple Sclerosis
- Autonomic Services
- Pain Management
- Concussions & Sports Related Injuries
- Parkinson’s Disease
- Pediatric Brain Tumors & Care
- Skull-based Tumors
- Stroke
- Image Guided Surgery
WHAT TO EXPECT DURING YOUR FIRST VISIT

Our staff will work with you to collect the details we need for your patient records. We will ask you to complete a form recording your age, family medical history, and the symptoms you’re experiencing. All information you provide is completely confidential.

Please bring the following items to your appointment:

☐ Any radiology films and CDs (X-rays, CT scans, and MRIs) that pertain to your current problem. *If you arrive without these items, we may need to reschedule your appointment.*

☐ List of current medications

☐ Current insurance card(s)

☐ Patients under the age of 18 must be accompanied by a parent or guardian, or must have written permission to treat from a parent or guardian.

To expedite the check-in process, you can also pre-register online at:

www.semmes-murphey.com/first-visit
APPOINTMENTS

Semmes Murphey works to accommodate your schedule when booking your appointment. Please arrive 30 minutes before your appointment time. If you can’t keep your scheduled appointment, please call as soon as possible to reschedule. This allows us to offer your appointment time to other patients who may be trying to schedule. Missing appointments without notification and multiple same-day cancellations can affect your ability to schedule future appointments and are subject to a $20.00 missed appointment fee.

PRESCRIPTIONS

Please have the phone number for your preferred pharmacy available for your medical record. If medication is required as part of your treatment plan, your doctor’s nurse will coordinate prescriptions with your pharmacy.

You may contact your pharmacy directly for prescription refills. If authorization is needed, the pharmacy will contact your doctor’s nurse.

Calls made to our office for refills should be made during regular office hours so we can review your chart. Call Center hours are 8:00 AM to 4:30 PM Monday through Friday. Medication refill requests are addressed by the end of the following work day. (Requests left Friday, Saturday, or Sunday are addressed by the end of the day Monday.)
It is very important that you bring your insurance card(s) to your appointment. As a courtesy, we file your insurance with primary and secondary carriers and follow up with them until payment is received. You are responsible for the deductible and/or copayment, which are due at the time of service, along with any portion not covered by your insurance carrier. The parent or other adult accompanying a patient under the age of 18 is financially responsible regardless of legal guardianship.

**Following is the insurance information we need:**

- Type of insurance
- Name of insurance company. *Please remember to bring your insurance card with you.*
- If this is a Worker’s Compensation issue, we need your employer’s phone number. *Please notify our office prior to your appointment if you are being seen for a work-related injury.*
- If your insurance carrier requires a referral, it is your responsibility to obtain it. If you are uncertain if a referral is required, call your insurance company beforehand to confirm. Obtaining a referral is your responsibility and we cannot treat you without it.
When you arrive at Semmes Murphey, you are placed in the hands of a caring, skilled, and experienced medical team. Our doctors are committed to saving and improving lives, and helping you get your normal back. Experience the Semmes Murphey difference for yourself.

MEMPHIS, TN
6325 Humphreys Blvd
Memphis, TN 38120

JACKSON, TN
2802D North Highland Ave
Jackson, TN 38305
Only Dr. Brophy available

JACKSON, TN
Pediatric patients only
77 Stonebridge Blvd
Jackson, TN 38305
Only Dr. Klimo available

OXFORD, MS
2301 S Lamar Blvd, Ste 130
Oxford, MS 38655

SOUTHAVEN, MS
391 Southcrest Circle, Ste 205
Southaven, MS 38671

TUPELO, MS
Pediatric patients only
942 Commonwealth Blvd
Tupelo, MS 38804
Only Dr. Einhaus available

For nearby amenities, please see our At Your Service page at www.semmes-murphey.com/amenities